

**ACCESSIBILITY FEEDBACK FORM**

Alkan Air is committed to improving accessibility and creating a safe and inclusive environment. We are developing an Accessibility Plan to address current barriers in our organizational policies, practices, procedures and client services

We are seeking your input and assistance in providing feedback to ensure we are meeting the needs of all groups of people both internally and externally with our company.

Please note that participation is **voluntary**. Information collected is used to further comply with the *Accessible Canada Act*. All information collected is **confidential** and will only be used or disclosed to other members of Management to carry out Alkan’s obligations as laid out in the Act and are retained for statistical purposes only.

Should you wish to provide us with **anonymous** feedback you can do so by calling 867-668-2107.

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Please provide as much information as you are comfortable with:

**1. I am a:**

Client  Employee  Visitor

**2. Have you, or someone you know, experienced difficulties relating to accessibility at Alkan Air?**

Yes  No  Unsure

**3. If yes, please select all the barriers that apply:**

Physical  Architectural  Communication/Information   
Policy  Technological  Attitudinal   
Other

**4. If you checked one or more above, please describe the situation.**

**5. How can we improve?**

**Optional Information**

May we contact you about the feedback Yes  No

If yes, please provide your contact information:

Name:  Email:

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**This process is led by the Safety Department. All feedback will be documented and assessed as part of Alkan Air's commitment to furthering accessibility.**

**PLEASE RETURN COMPLETE FORM TO:**

**Email:** [sms@alkanair.com](mailto:sms@alkanair.com)

**Phone:** 867-668-2107

**Mail or Visit Us in Person:** 105 Lodestar Lane, Whitehorse, YT, Y1A 6E6